

Results-Oriented Management and Accountability (ROMA) for Community Action Agencies and CSBG Eligible Entities© Version 4.1 - One Day Training

Pre-requisites

There are no pre-requisites for this training.

Who Should Attend

This course is designed to provide an introduction to results-oriented management and accountability (ROMA) practices to Community Action Agencies and CSBG Eligible Entities. The training is directed to board members, executive directors, managers, supervisors, and direct service staff as well as those involved in the provision of services, such as: local government officers, CSBG state government staff, state association staff and consultants.

Objectives

To begin to think about Community Action in terms of self-sufficiency and community transformation, and to review historical milestones to introduce the mission of Community Action and provide the context for ROMA implementation.

To identify accepted principles for managing social sector organizations using the Drucker Foundation Self-Assessment Tool - Participant Workbook, acquire skills to conduct a needs assessment as part of an agency's strategic planning process, and become familiar with terminology and concepts underlying ROMA.

Participants will become familiar with outcome language, learn to identify outcome indicators and how to construct and use a ROMA Logic Model, create an outcome scale and use an Outcome Matrix, and calculate measures of success.

Course Outline

- Module One - History, Purpose, and Perspective
- Module Two - Building Blocks - Mission and Problem, Need or Situation
- Module Three - Introduction to Outcomes
- Module Four - Developing Results Oriented Plans
- Module Five - Outcome Scales and Matrices
- Module Six - A Practical Guide for Developing Outcomes
- Module Seven - Logic Model
- Module Eight -Accountability